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Top Skills

Troubleshooting
Documentation
Management

Languages

English (Full Professional)
Arabic (Native or Bilingual)
Spanish (Limited Working)

Certifications

Solving Business Problems
Problem Solving Techniques
Learning Data Analytics
Writing Emails People Want to Read
Writing a Tech Resume

Publications

Automated Circulation System LICS
Instruction and Direction on selecting
integrated library automation
systems

Dr. Ibrahim Ali, MLIS, Ph.D.

Library Services Professional | Library Technical Operations
Management | Higher Education | Library Systems | Library Services
Platforms
United States

Summary

My comprehensive management and technology optimization experience in planning, building, integrating, and deploying Library initiatives makes me exactly the kind of value-added applicant you need to capably contribute to the ongoing success of your research library. Specifically, I can offer the following: A solid and extensive understanding of the LIS systems that drive today's libraries, as well as a broad understanding of LIS principles that effectively and seamlessly integrate technology with bottom-line deliverance; I have flexibility, adaptability, and solutions-driven mindset that enables me to delve into complex library education issues.

Frequently called upon for library support for implementing and integrating applications to optimize systems, I have consistently deployed my skills to provide attainable solutions. Here's how I could contribute: I possess a unique combination of IT, research, teaching, management, marketing, and consulting experience that qualifies me exceptionally well. I am convinced that my distinctive background would equip me with a significant advantage for research because it has provided me with relevant industry experience, consultative experience, and program/project management experience.

I've also demonstrated creative thinking skills that lend themselves to innovative program development and implementation. The skill set I've developed is highly applicable to a training setting where solid interpersonal skills and exceptional communication skills are an advantage. That skill set includes the ability to see the big picture and think outside the box, as well as teach, mentor, coach, and counsel individuals and groups in dealing with life's transitions. I am highly motivated and committed to making it my life's work to facilitate constructive change in people's lives. A particular strength of mine is the negotiation and building of lifelong relationships with stakeholders.

Experience

Higher Colleges of Technology

4 years 4 months

Acting Manager - Library Technical Services

January 2023 - June 2023 (6 months)

Abu Dhabi, United Arab Emirates

Contribute to the development and implementation of the Intelligent Learning Systems Department strategy in alignment with Education Technologies' strategy and HCT's system-wide strategy.

Support with the development and implementation of library services policies, procedures and processes and monitor compliance of subordinates.

Plan, develop, and deliver high quality library services that are accessible to all students, faculty, and staff.

Oversee and supervise that instruction in information literacy is available to students, faculty and staff in formats suitable to class, group, operational, or individual needs.

Establish a process of ongoing review, assessment and improvement of library programs, resources and

services that will evolve along with student needs and expectations.

Oversee the development, maintenance, and administration of the Integrated Library System, databases, online resources, services, portal, and website.

Develop plans for the delivery of library services across campuses, and coordinate with the Education

Technology and Professional Development (functions responsible for education technologies) functions to successfully implement and deliver services.

Provide leadership and vision in the development and implementation of initiatives that provide maximum

discovery, access and use of the library collection through continuous process improvement.

Provide professional development support and perform periodic performance reviews for direct subordinates based on HCT's Performance Management System and counsel them on improving their performance

Specialist - Library Technical Services

March 2019 - January 2023 (3 years 11 months)

Abu Dhabi, United Arab Emirates

Develop, maintain, and administer the Library Service Platforms (Alma, Primo VE) and website in collaboration with campus libraries.

Perform Library Service Platforms (Alma, Primo VE) configuration changes and related technical administration tasks such as managing releases, version upgrades, system patches, monitoring system performance, testing, documenting, and implementing software changes.

In coordination with Procurement and Contracts, handle the acquisition of resources for the library collection; this includes licensing, placing orders, and vendor relations.

Develop and maintain an up-to-date, accurate, and comprehensive library resources database.

Periodically create, analyze and prepare reports on systems activities.

Support in developing and implementing library discovery and reporting tools that enable effective searching, retrieval, and delivery of library resources.

Participate in identifying, evaluating, and recommending system improvements and processes.

Provide functional support for all activities related to the Library Service Platforms (Alma, Primo VE).

Support in the development of library collections through a thorough understanding of curricular and research needs by coordinating with different campuses.

Based on identified needs, support in identifying, locating, and selecting items to add to HCT's library collection; coordinate with Senior Officer - Library Technical Services to acquire selected items.

Handle cataloging and metadata creation to allow users to search for material through online catalog searches; coordinate with Senior Officer - Library Technical Services and Officer - Library Technical Services to maintain library resource records on the Integrated Library System.

Monitor standardization and consistency in cataloging and assist in resolving complex cataloging problems.

Responsible for creation of and updating relevant material in the LTS user manual

Arabian Advanced Systems "Naseej"

Library Systems Consultant

July 2008 - February 2019 (10 years 8 months)

Dubai, United Arab Emirates

Main Responsibilities include:

- Provides specialized technology consultations for establishing, developing and automating libraries, using information technologies through visits, state

of the art studies, requirements determination and improvement of strategic development operation to carry organizational goals.

- Providing technical services for installation, data conversion & migration, maintenance & upgrade
- Software development, customization & testing and quality assurance
- Conducting technical Presentations, Demonstrations, Consultations & Training
- Being a very positive team member and proved to be extremely helpful to the achievement of overall team targets
- Providing consultations on a wide range of library information systems issues including strategy, policy, management and service delivery.
- Maintain up to date knowledge and skills in Symphony, Horizon and ADLIB from a professional prospective, including but not limited to:
- Assuming product manager responsibility in the office for Symphony, Horizon and ADLIB.
- 3M RFID Library management and security solutions.
- Project implementation planning and fulfilment.
- Auditing on the quality control for library Catalogues.
- Testing and implementation of ILS upgrades. Deployment of server/client hardware and software.
- Maintain proper documentation of work done at customer site.

Subah Al-Ahmed Naval Base

Library Consultant

July 2007 - June 2008 (1 year)

- Performs a variety of administrative and supervisory work and complex clerical work in planning, organizing and implementing the programs and services of the library management system.
- Works under the broad policy guidance and direction of the Human Resources Director.
- Exercises administrative direction over all library staff, including regular, temporary and part-time and full-time, or seasonal personnel either directly or through subordinate supervisors.
- Manages and supervises library operations to achieve goals within available resources; plans and organizes workloads and staff assignments; trains, motivates and evaluates assigned staff; reviews progress and directs changes as needed.
- Provides leadership and direction in the development of short and long range library plans; gathers, interprets, and prepares data for studies, reports and

recommendations; coordinates department activities with other departments and agencies as needed.

- Provides professional advice on library issues to supervisors and Library Board; makes presentations to supervisors, boards, commissions, civic groups and the general public.
- Communicates official plans, policies and procedures to staff.

Knowledge Ware Technologies

Technical Support Manager

2003 - 2007 (4 years)

Cairo, Egypt| Riyadh, KSA| Kuwait

- Provides specialized technology consultations for establishing, developing and automating libraries, using information technologies through visits, state of the art studies, requirements determination and improvement of strategic development operation to carry organizational goals.
- Providing technical support for KWAR products Unicorn, iBistro & Hyperion.
- Developing new business relationships, generate and negotiate new income for to increase year on year.
- Presenting to potential clients through direct communication in face to face meetings, telephone calls and emails.
- Individual responsibility for new business, and are expected to self manage; however, I will be part of a growing team of people with the same job title. Support is available by the General Manager and partners for complex large pitches and strategies.

Education

Helwan University Cairo

Doctor of Philosophy - PhD, Information Technology Project

Management · (2010 - 2014)

Helwan University Cairo

Master's degree, Library and Information Science · (2005 - 2009)

Helwan University Cairo

Bachelor of Arts - BA, Library and Information Science · (1999 - 2003)