

YELENA GORDIYENKO

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EDUCATION

MS Library and Information Science, Long Island University, New York, NY.

BA Anthropology, Hunter College, New York, NY.

HONORS

Graduate Scholar Award, Long Island University.

EXPERIENCE

- 7/19 – Present **E-Resources Access Librarian**, University of Colorado at Denver, Denver, CO.
Work closely with library systems (Serials Solutions, Innovative, EZ Proxy), database vendors (EBSCO, ProQuest, Gale), and publishers (Oxford, Cambridge) to create and follow best practices for providing excellent access to Auraria Library's electronic content. Analyze daily user access issues to uncover and diagnose larger, systemic issues affecting off-campus access, online security, mobile devices, and platform changes. Investigate, develop, and implement proactive workflows and processes to identify electronic access issues before they become problems. Oversee hiring and supervision of one student employee in the Discovery & Metadata department.
- 9/14 – 6/19 **Integrated Library Systems (ILS) Administrator**, Douglas County Libraries, Castle Rock, CO.
Configured and managed the efficient operation of the District's Integrated Library System (ILS). Researched, analyzed, evaluated, planned, tested, troubleshooted, designed, coordinated and implemented all aspects of ILS interfaces and services. Created and delivered custom financial, collection, bibliographic, and other statistical reports using built-in database tools and SQL querying. Oversaw BiblioCommons, the Library's discovery layer. Resolved issues relating to the Library's EZ Proxy configurations. Led projects utilizing various project management tools: work plans, charters, risk management, budget management, conducting meetings, and documentation.
- 6/12 – 8/14 **Quality Assurance Engineer**, The Library Corporation, Denver, CO.
Performed quality analysis of web-based applications and utilities for a software company servicing large public library systems. Developed, maintained, and executed test scripts for cataloging modules, automated cataloging utilities, and

web-based indexing applications. Performed functional, system, integration, regression, and load testing; reported status on all test cases. Worked closely with developers, designers, and library stakeholders to create and implement features for the CARL automated library system.

6/12 – 6/13 **Product Support Analyst**, The Library Corporation, Denver, CO.
Assisted with operational processes that include database archiving, file maintenance, and daily MARC record loads. Acted as first point of contact for The Library Corporation's CARL automated library system customers, providing support and diagnostics for critical operational and application issues. Provided training, in person and remotely, for customers on processes and applications.

PROFESSIONAL DEVELOPMENT

Skills

Integrated library systems: Sierra, Horizon, CARL.X.
Cataloging: MARC, AACR2, LCC, LCSH.
Databases: Oracle PL/SQL, Sybase T-SQL.
Library discovery systems: Summon, BiblioCommons, VuFind.
Technical Protocols: EZ Proxy, SIP, Z39.50.
Link Resolver: Serials Solutions.
Languages: Russian (fluent), German (bibliographic knowledge).

Affiliations

American Library Organization (ALA)
Library and Information Technology Association (LITA)
Association of Library Collections and Technical Services (ALCTS)
Colorado Association of Libraries (CAL)

Service

Regional

Member, Colorado Association of Libraries (CAL) Communications Committee

Auraria Library

Member, Discovery Committee
Member, Tri-Institutional Accessibility Committee
Secretary, Faculty Personnel Committee
Member, Employee Engagement Manager Search Committee

University of Colorado System

Chair, CU Libraries Access & Discovery Committee (CLAD)

Conferences

ER&L Conference, March 2022, Virtual.

Kraemer Copyright Conference, June 2020, Virtual.

ALA Midwinter, February 2018, Denver, CO.

Customers of SirsiDynix Users Group, March 2017, Portland, OR.

Customers of SirsiDynix Users Group, May 2016, Indianapolis, IN.

Invited Presentations

Gordiyenko, Y., Priest, I. (2022, March 14) “Accessibility in eResources.” ER&L Virtual Conference.

Gordiyenko, Y., Brett, K., Rainard, M. (2020, May 27) “Open Source Software for Technical Services.” CU Libraries Summit, Denver, CO.

Gordiyenko, Y. (2016, May 24) “Integrating NoveList Select 3M Self-Check with Horizon for Enhanced Reader Advisory Functionality.” Customers of SirsiDynix Users Group, Indianapolis, IN.